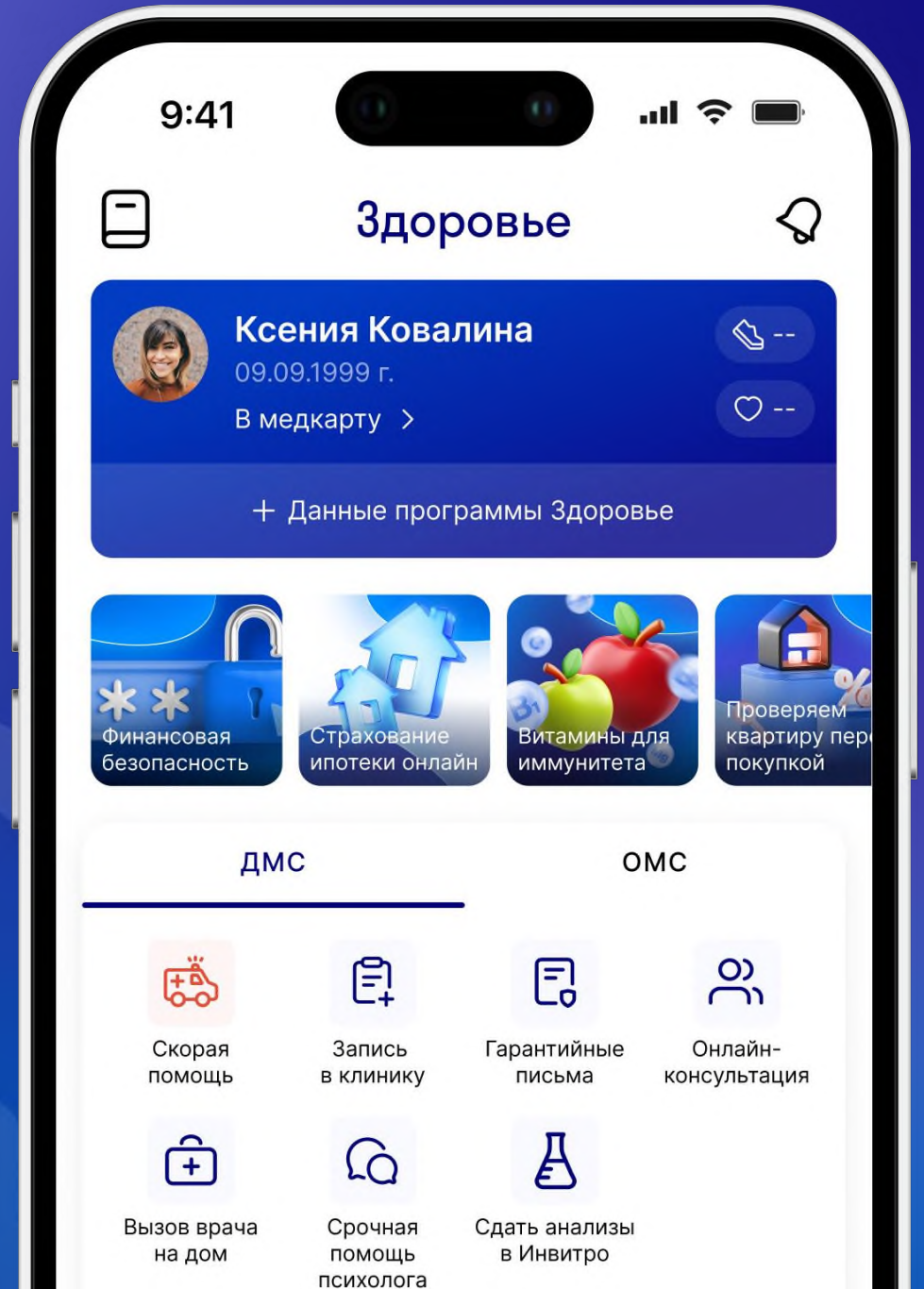


Virtual medical clinic in the mobile app “SOGAZ — health and insurance”

sogaz



It is our job to take care of your health!

Virtual Assistant

It will introduce you to the features of the mobile app. You can find out app capabilities in the “More” section at a convenient time



We want to tell you about the functions of our app



One click to an ambulance or a doctor

Quick access buttons are located on the main screen in the “Health” section



Medical card

A section where all the health information is stored: doctors' conclusions, vaccinations, test results, medical prescription, health tracker data



All policies in one app

In the section “Policies” there are health insurance policies (including children's medical insurance), car insurance, traveler's insurance and others

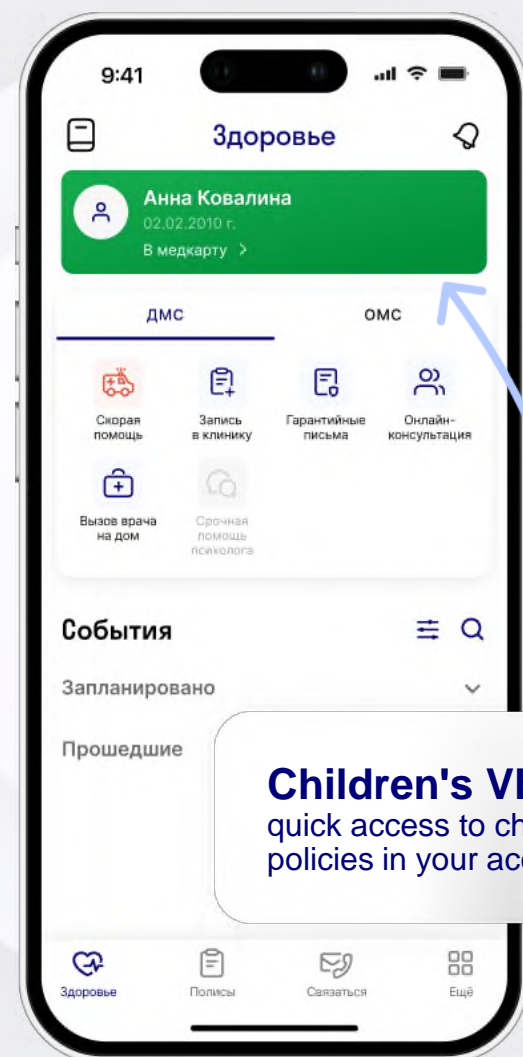
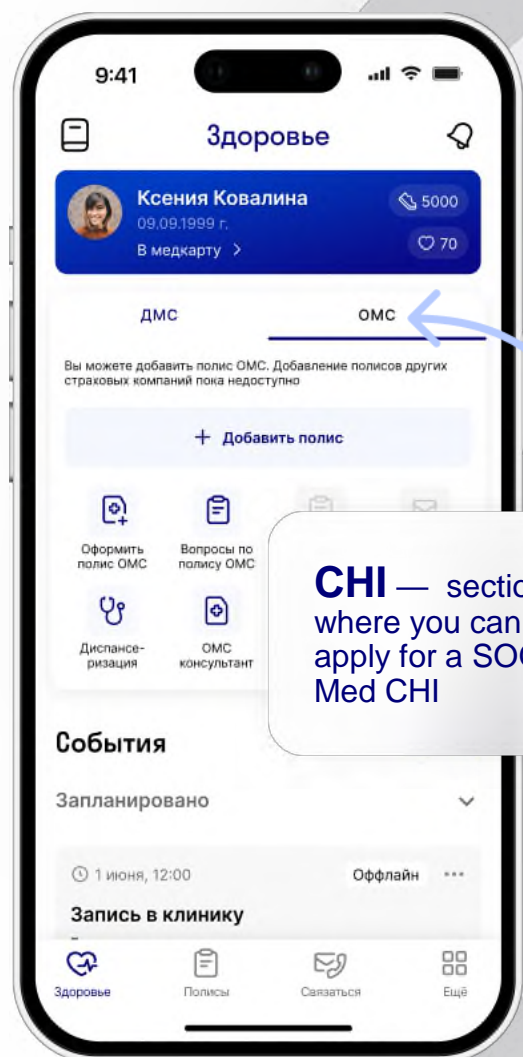
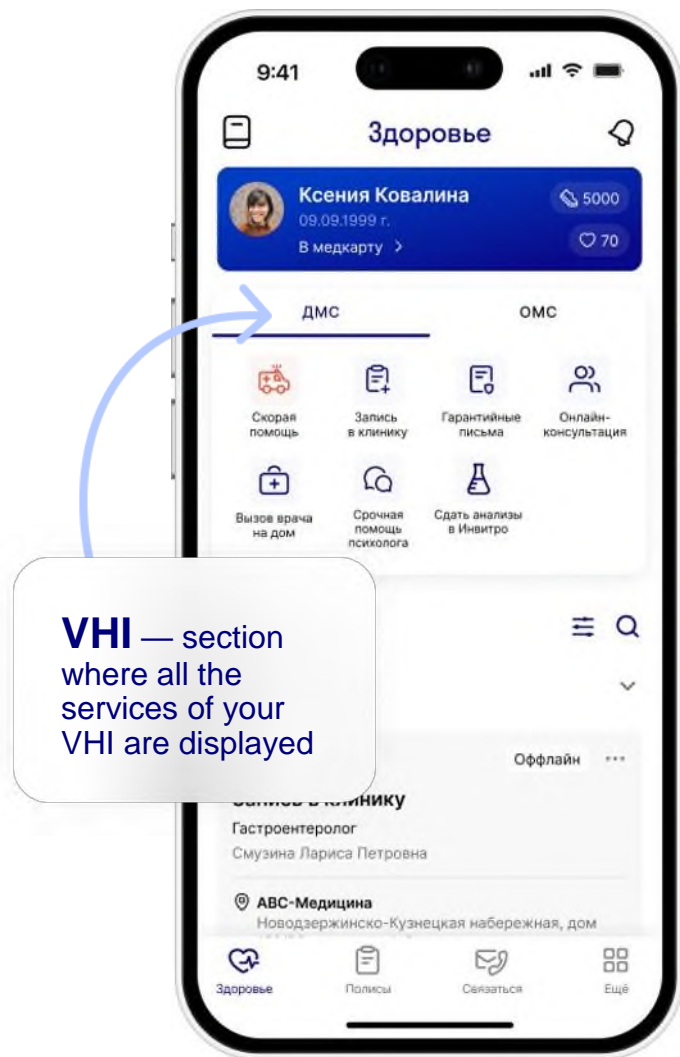


Telemedicine

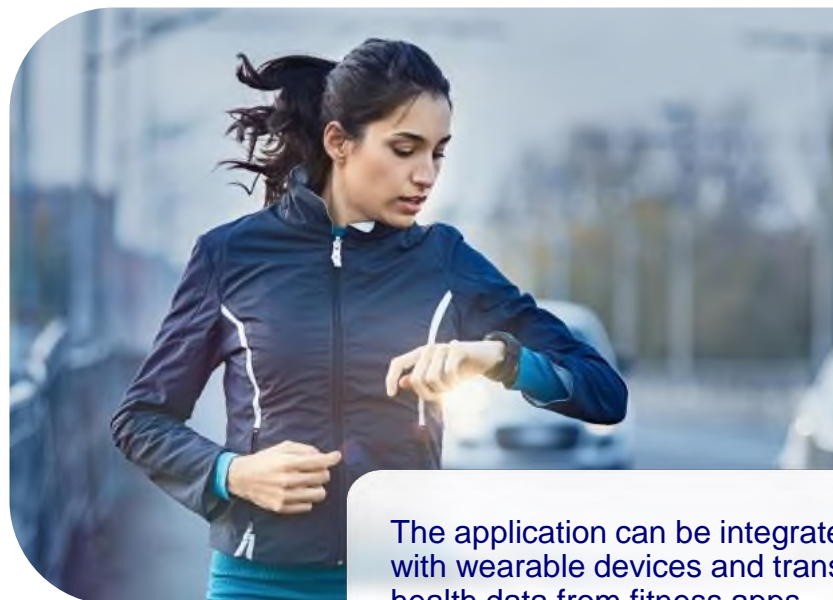
24/7 clinic appointments and online consultations. Chat with your doctor if you or your child is ill, if you need a transcript of tests or a second opinion.



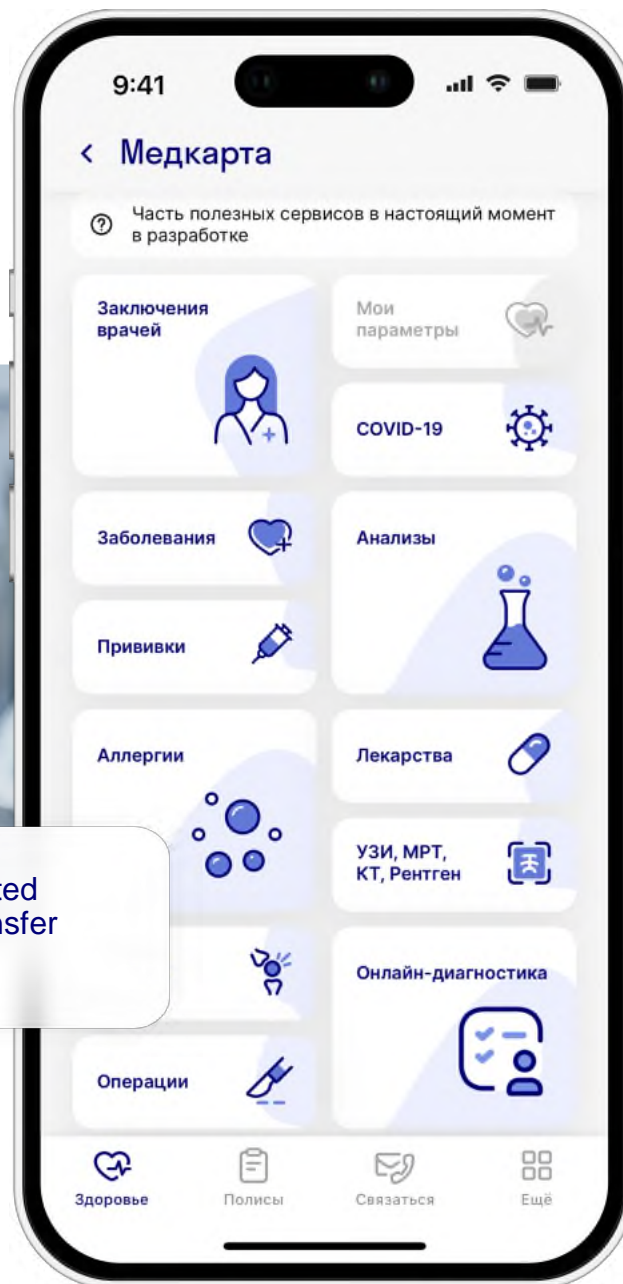
All policies in one app*



Virtual medical card



The application can be integrated with wearable devices and transfer health data from fitness apps



Medical reports online

All reports are automatically added to the patient's medical record after consultations

Tests from Invitro laboratory

The tests submitted in accordance with the VHI requirements at "Invitro" are processed automatically

Synchronization of data

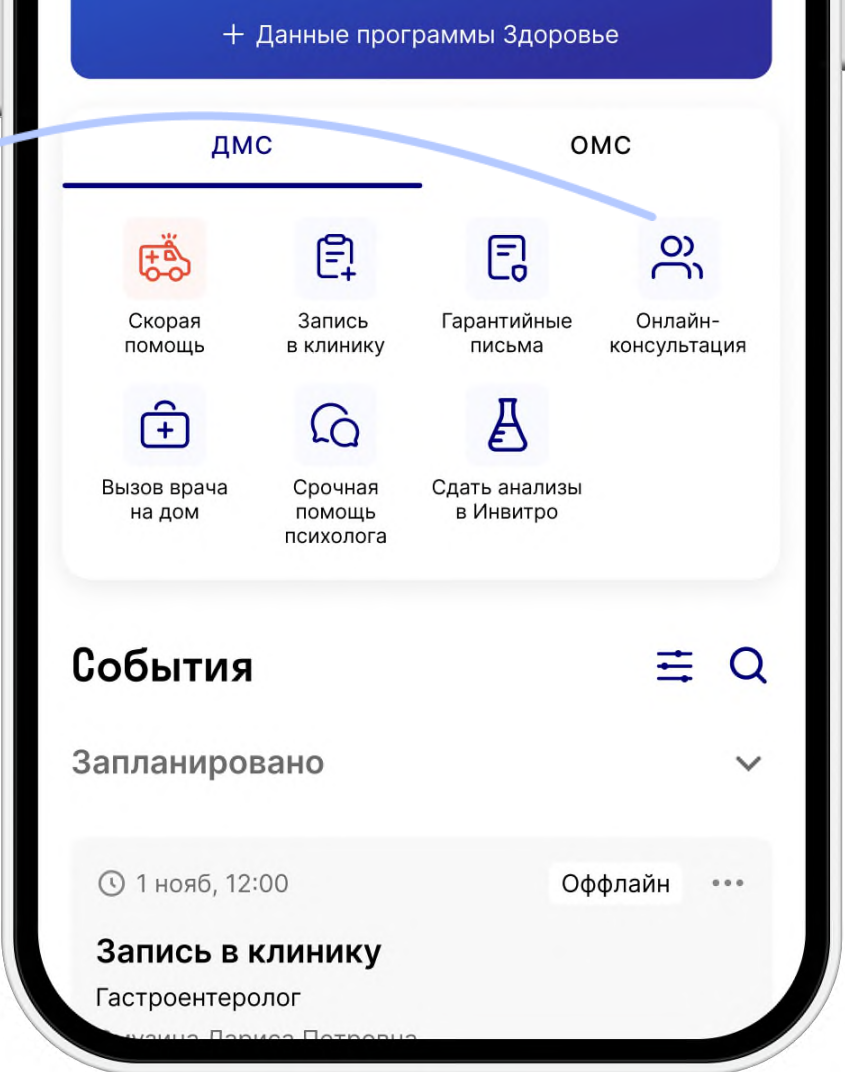
Medical records are accessible to the doctor for online consultations and will help during the appointment


Results of in-person visits

You can add the results of your face-to-face visits yourself, attach relevant documents and specify any important medical information

Medical services in the mobile app

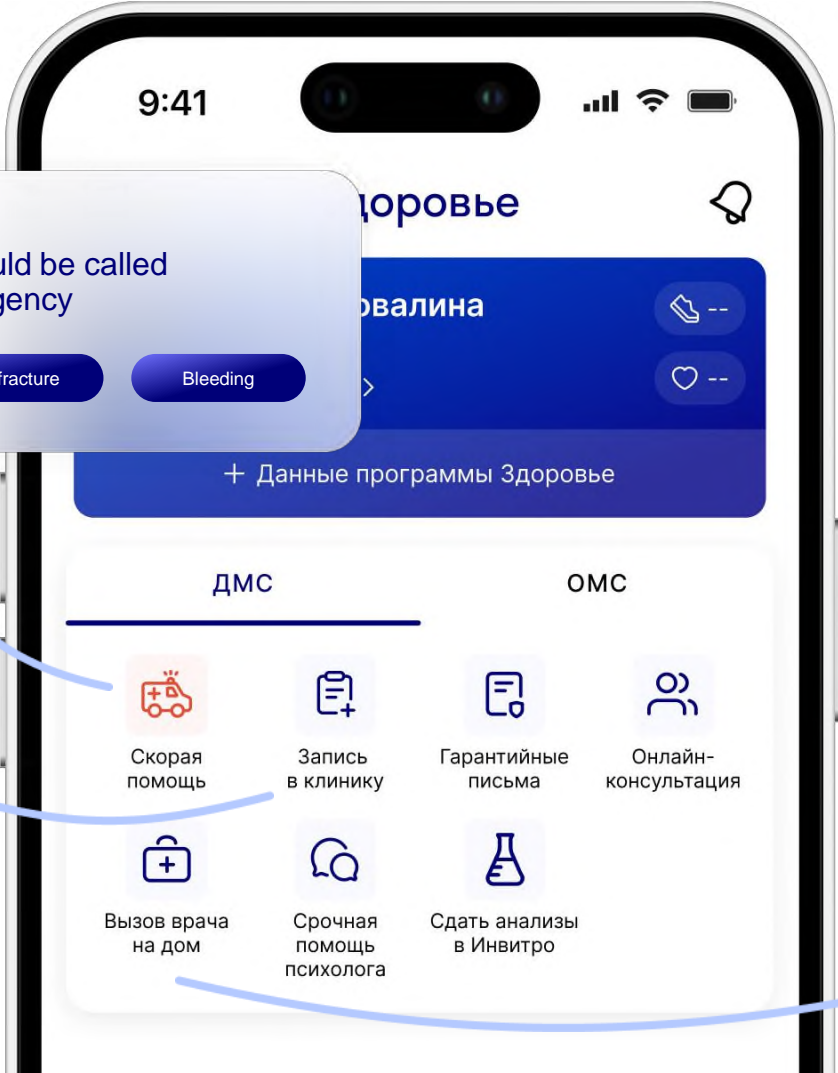
 Online consultation




 An ambulance should be called in case of an emergency

High temperature An open fracture Bleeding

 Making an appointment



 The doctor who came to your home will open a sick leave, monitor or adjust the treatment

Features of the app for in-person appointment

Virtual medical card

Терапевт
Колмыкова Ирина Николаевна
Консультация завершена

Заключение [Скачать в PDF](#)

Диагностическая гипотеза
ОРВИ

Рекомендуемые специалисты
Терапевт

Общие рекомендации
ВСЕ препараты принимаются согласно инструкции.
Возможна коррекция лечения по результатам дообследования и очного осмотра.

Рекомендации по образу жизни
Очный осмотр терапевтом (самозапись через личный кабинет), на дому при повышении температуры тела выше 38,0°C (вызвать врача можно по телефону горячей линии 88003330888), оформление листа нетрудоспособности.

9:41

Здоровье

Ксения Ковалина
09.09.1999 г.
В медкарту >

+ Данные программы Здоровье

ДМС ОМС

Скорая помощь
Запись в клинику
Гарантийные письма
Онлайн-консультация
Вызов врача на дом
Срочная помощь психолога
Сдать анализы в Инвитро

Chat with an assistant

Добрый день! Выберите тему обращения 17:07

Медицина 17:07 ✓✓

Выберите вариант 17:07

ДМС 17:07 ✓✓

Выберите вариант 17:07

Заказ гарантийного письма 17:07 ✓✓

Guarantee letter

СОГАЗ

НАПРАВЛЕНИЕ НА ОКАЗАНИЕ МЕДИЦИНСКОЙ ПОМОЩИ ПО ДМС
Исх. №08А0178422 от 02.09.2022

Медицинское учреждение: ООО "Клиника ДМС"

119148, Москва г. Комсомольский пр-кт, дом № 28
Тел. +7 (495) 663-22-19, E-mail: gpn@buklinka.ru
7704544391 20 ОП 268/8М от 04.09.2020

Объем помощи: Амбулаторно-поликлиническое обслуживание

02.09.2022 30.09.2022 Амбулаторно

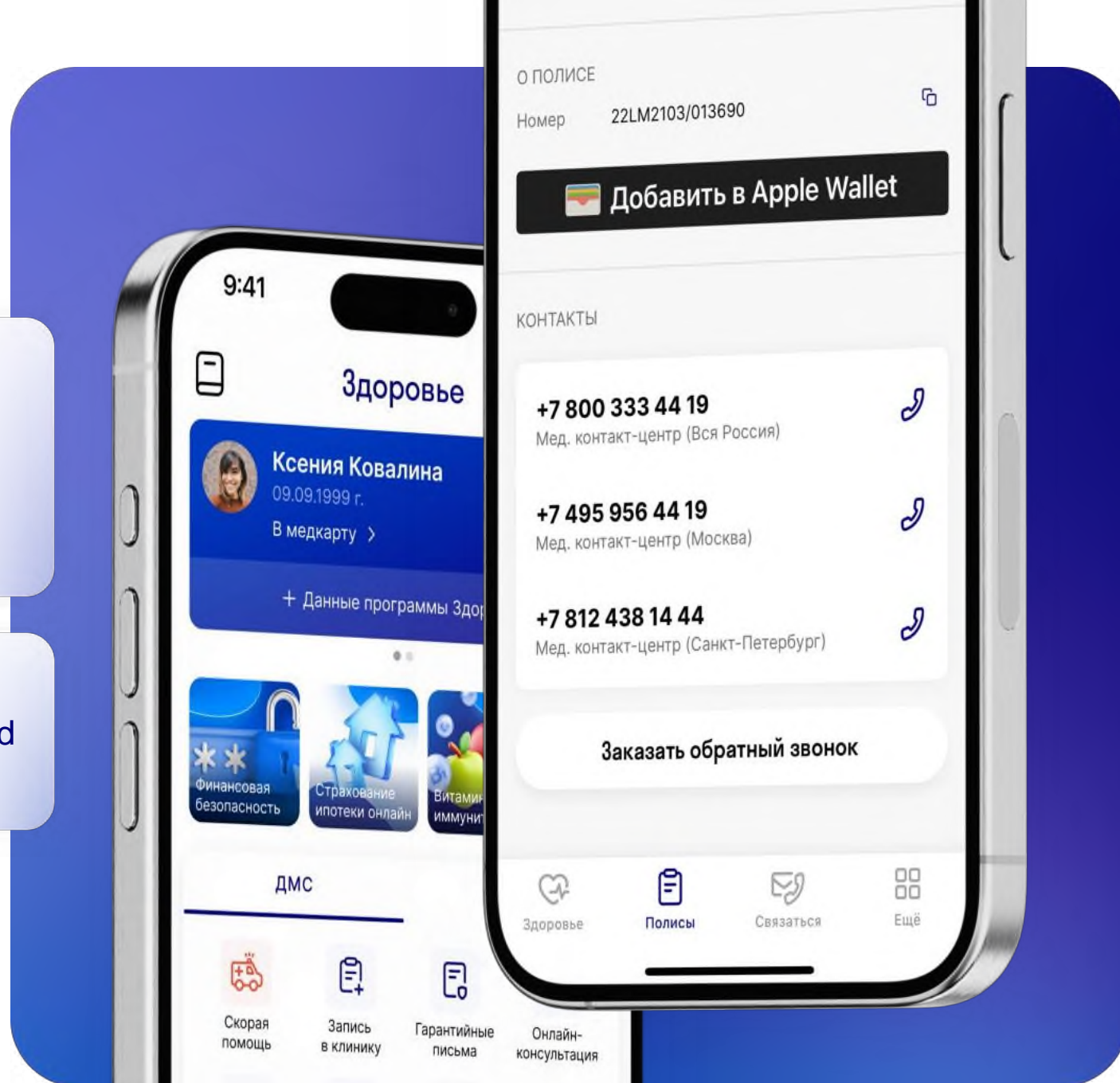
Calling an ambulance or a doctor to your home



Emergency services can be contacted via quick call buttons, including an ambulance, personal doctor, urgent psychological assistance and more



The phone numbers of the contact center are listed in the "**Policies**" section



It is our job to take care of your health!

Clinic in the mobile app

SOGAZ has integrated traditional insurance features and modern healthcare services into a mobile app



We are always available

Doctors' consultations online

The reception is conducted by practitioners of different profiles: therapy, pediatrics, endocrinology, cardiology, hematology, surgery, otorhinolaryngology, urology and others

Laboratory diagnostics at Invitro

Based on the results of a virtual consultation or in-person appointment with a doctor, tests prescribed for VHI can now be completed at the nearest laboratory

Psychological support

Appointments with experienced psychologists-consultants are held at a time convenient for you, in compliance with the principles of confidentiality

Legal and financial assistance*

Our expert advisors will help you find solutions to your personal and business issues

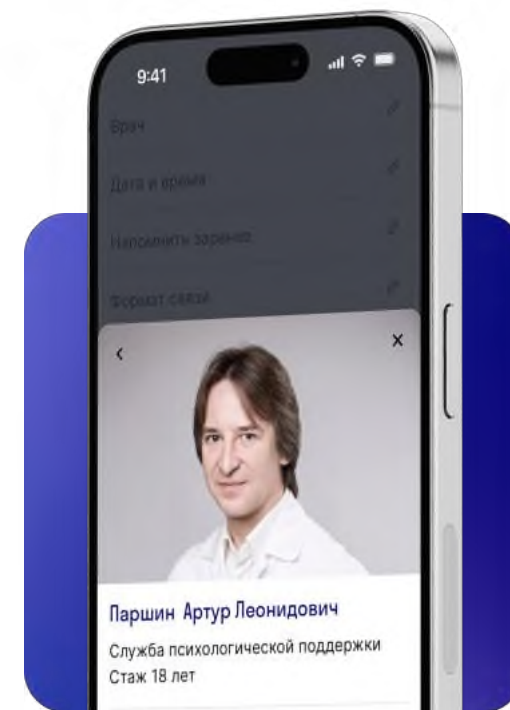
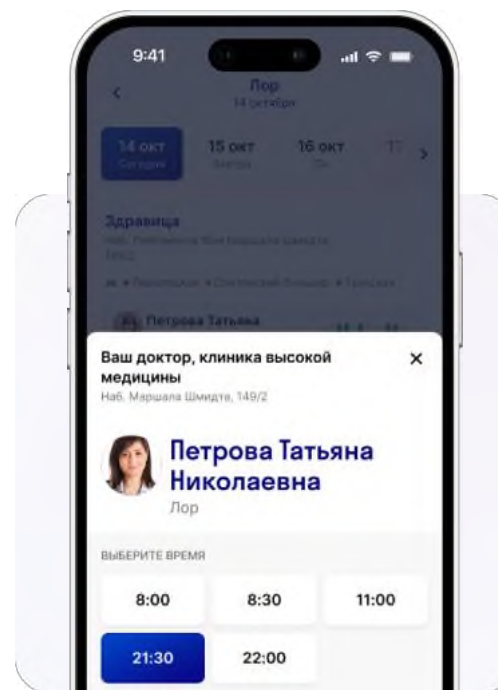
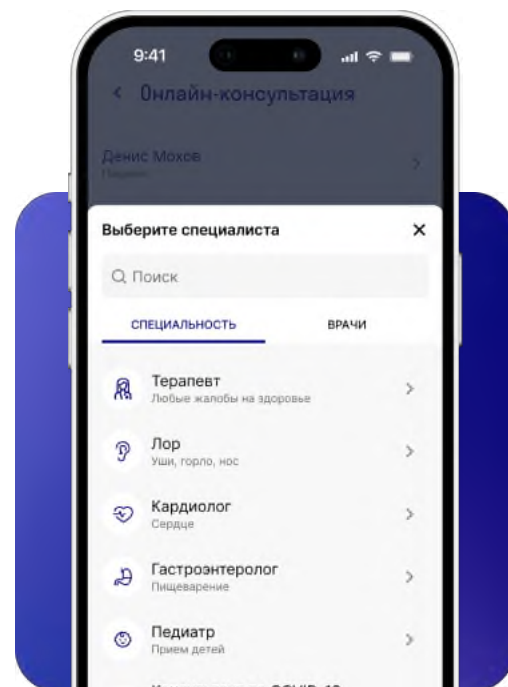
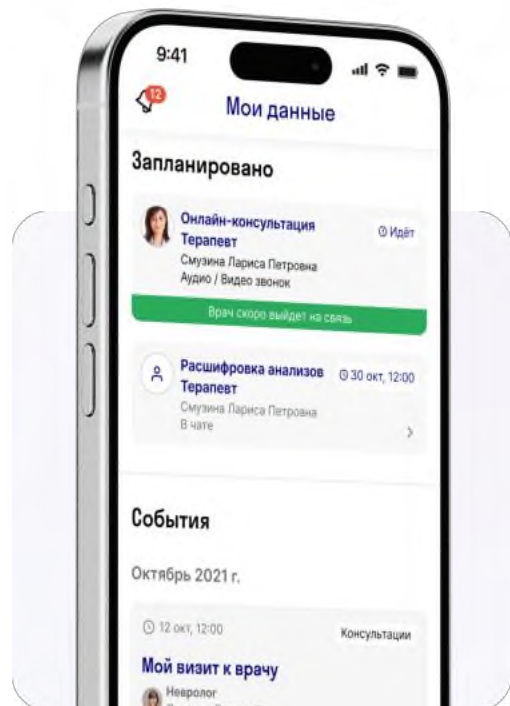
Consultations on CHI

The staff of SOGAZ-med can provide you with advice on medical care under the CHI program

Online consultation

Choosing a specialist

Making an appointment



 Anywhere, at a convenient time

 More than 20 specializations

 Experienced practicing doctors

 Psychological Assistance Service

Online consultation

Choosing a specialist

Making an appointment

1 Select the appropriate date and time of the consultation

3 Complete a survey to help the doctor to assess your condition

New



Расскажите нам о своих симптомах

А мы посоветуем Вам нужного специалиста и запишем на онлайн-прием

Запланировано



Онлайн-консультация 📍 Сегодня, 13:00
Терапевт
Колмыкова Ирина Николаевна
Видеозвонок



Прием у врача 📍 10 авг, 10:00
Терапевт
Бованенко Наталья Сергеевна



СОГАЗ|Поликлиника
119180, г. Москва, ул. Малая Полянка, д. 2

📞 Позвонить

После приема можно добавить заключение

Здоровье

Полисы

Связаться

Ещё

← **Время консультации**

ВЫБЕРИТЕ ДАТУ

14 окт
Сб

15 окт
Вс

16 окт
Пн

17
Д

ВЫБЕРИТЕ ВРЕМЯ

8:00

8:30

11:00

21:30

22:00

← **Формат связи** ×

Аудиозвонок

Выберите, если не хотите включать камеру

Видеозвонок

Выберите, если готовы включить камеру

Чат

Задайте вопросы в переписке

2 Choose the format of communication

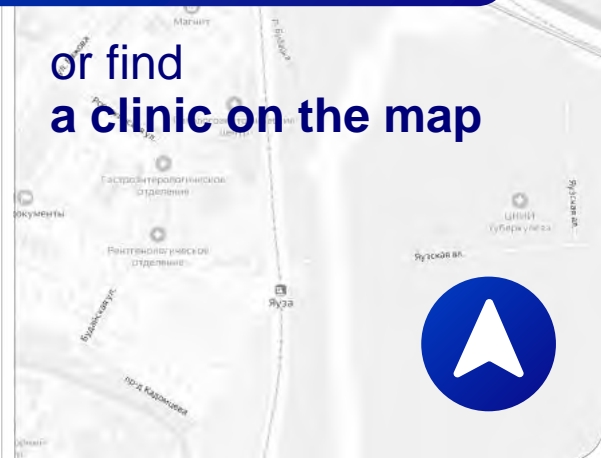
4 The scheduled meeting will be displayed in the event feed

Making an appointment in the app

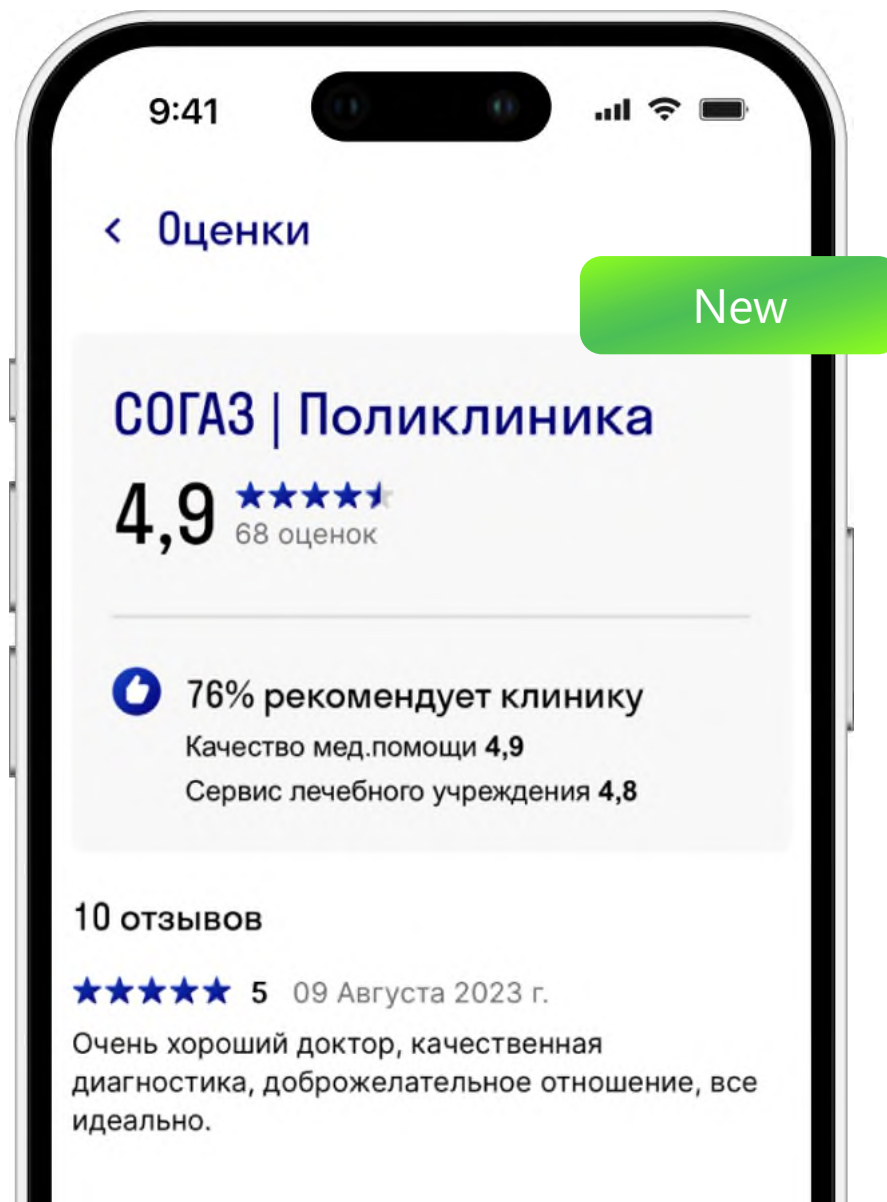
To make an appointment, select a clinic by rating or specialization



or find a clinic on the map



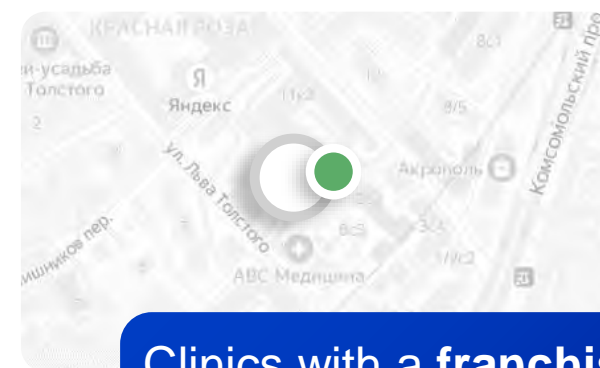
sogaz



Choosing a clinic

Choosing a doctor and appointment time

Clinics with the ability to make an appointment in the app are highlighted



Clinics with a franchise are marked with "₽"

ЛРЦ Минэкономразвития РФ
г. Москва, Ломоносовский пр-т, 43

₽

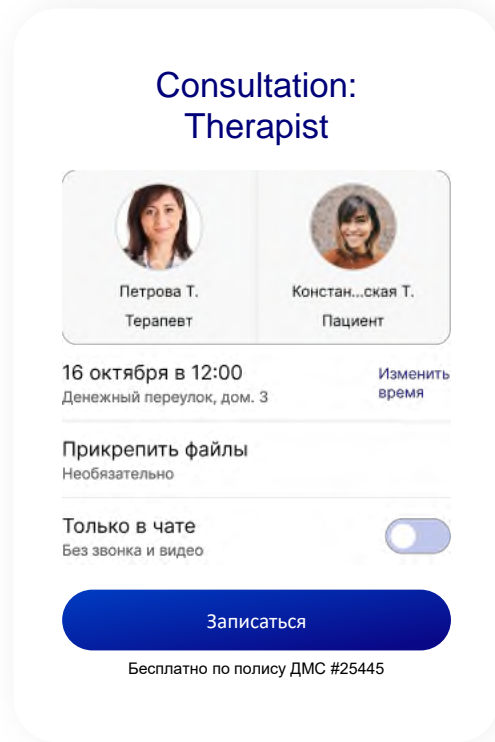
АО «МОСИТАЛМЕД»
Москва, ул. Арбат, д. 28/1, стр.1

₽

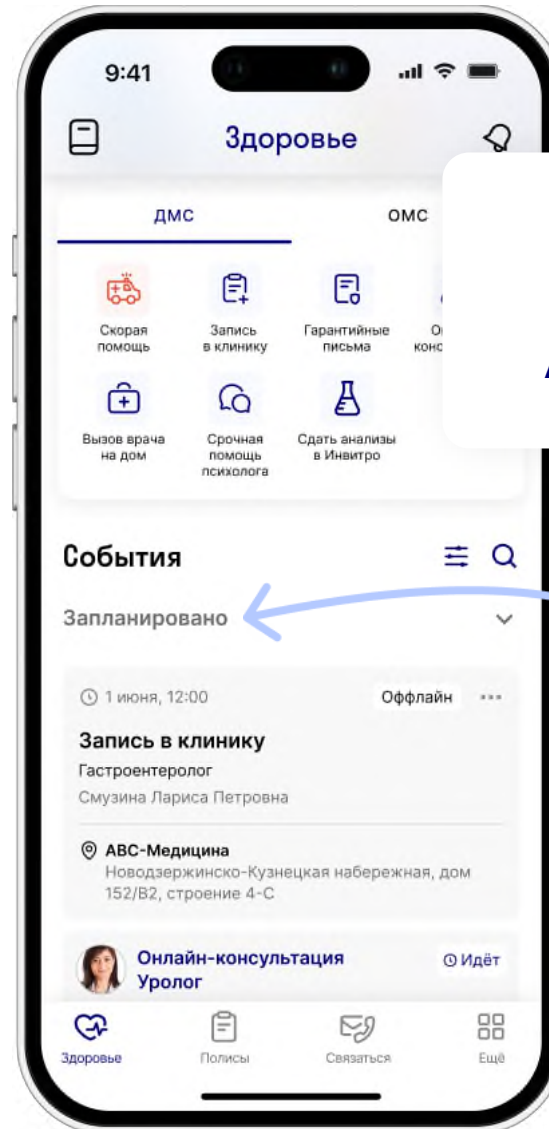
Making an appointment in the app

Choosing a clinic

Choosing a doctor
and appointment time



Choose a **specialist**
and a suitable **date and time**
of appointment



Appointment
completed

The scheduled appointment will
be displayed in the **events feed**

Payment for services and extension of the program

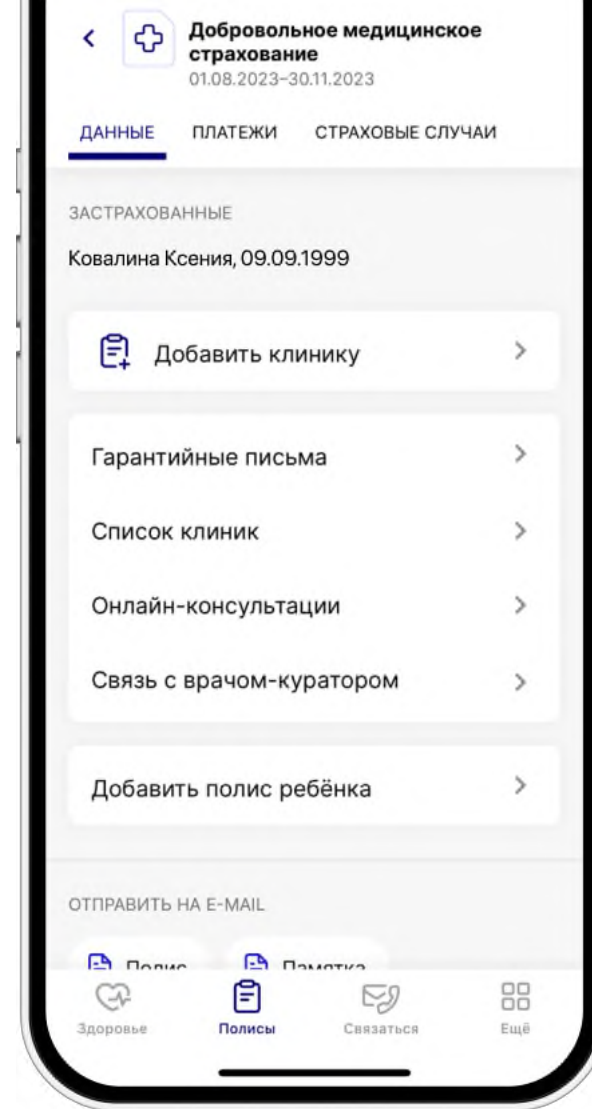
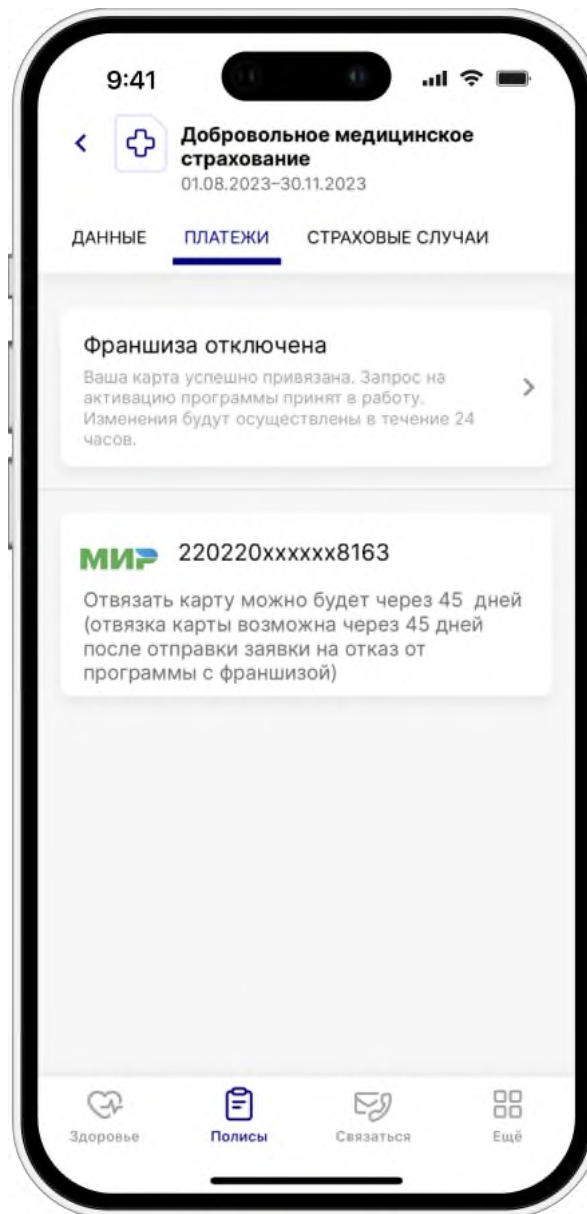


In the section "Policies" of the "Payments" tab, you can add a card and verify whether there is an applicable **franchise**¹ under your insurance plan

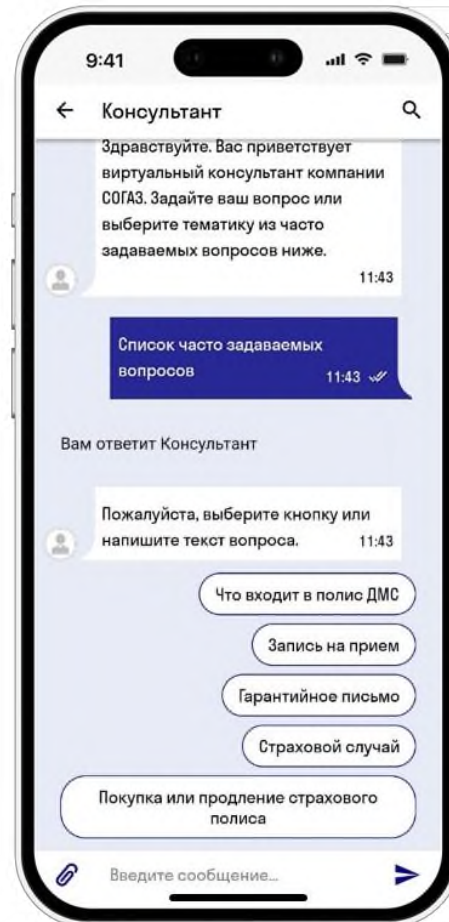
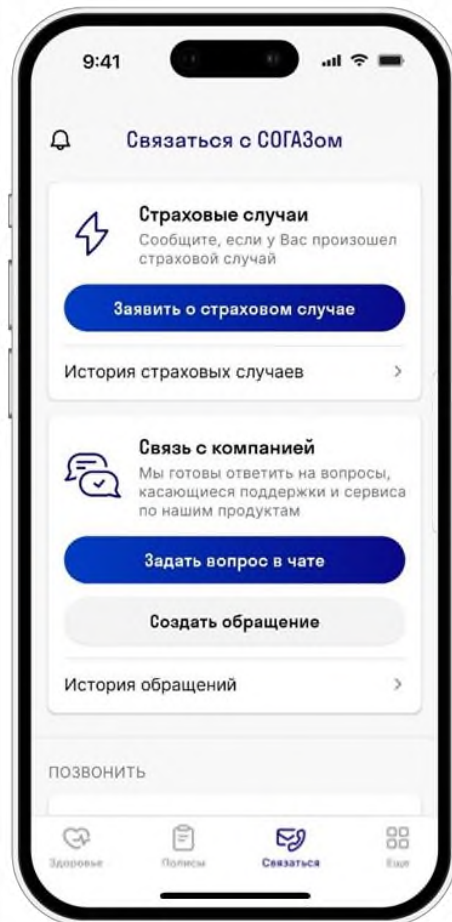
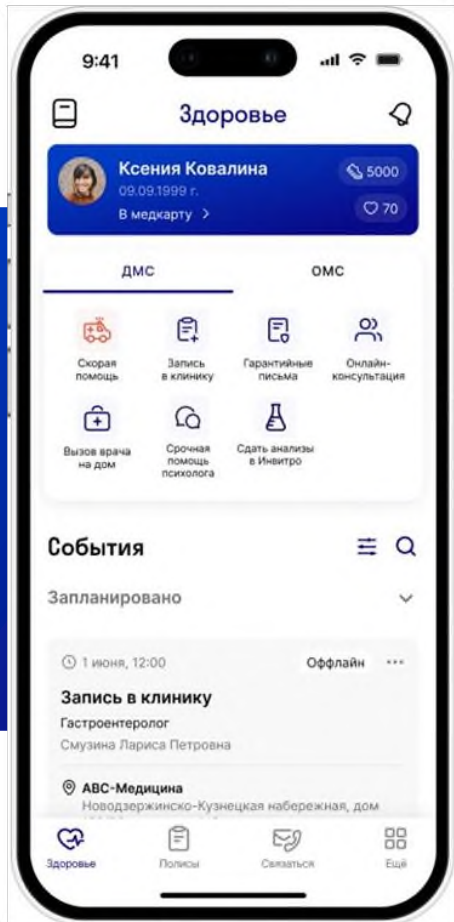
An extension of the program is available in the section "Data": the ability to **purchase a new type of service, add a clinic or a check-up to the plan**²

¹ **Franchise** is part of the total cost of medical services provided, which the insured pays from their own funds. The payment is made by automated debit from the card provided in the application, typically within 2-4 weeks after visiting the clinic.

² The service is available if this option is provided by the corporate VHI program.



Connection with the company in the chat



1 Log in to your account in the mobile app and click on the 'Contacts' tab.

2 In the 'Contact the company' section, select 'Ask a question in chat'.

3 Use the 'List of Frequently Asked Questions' query or enter a message.

Take care of your well-being with us!

